

Deaf/Hearing Loss New Referral process

Pre school referrals

1. Initial contact made within two working days of receiving the referral from health or field services.
2. Home visit carried out. NatSIP Matrix undertaken to determine required level of support
3. Report and recommendations written and shared
4. Child taken on to caseload
5. If child very mild or unilateral hearing loss, child will be placed on our watch and wait list. Regular reviews with audiology clinic.

School age referrals

1. Initial contact within five working days of receiving the referral from the school
2. On site assessment at child's school. NatSIP matrix undertaken to determine level of support required
3. Report and recommendations written and shared
4. Child taken onto BSCS caseload
5. If child does not meet NatSIP threshold criteria no further action will be taken and advice given to school